

Announcement of Change in Normal Operations

Colville Service Unit (Nespelem and Omak Clinics) are changing its operations in response to the COVID-19 pandemic. At this time, our priority is to reduce face to face contact as much as possible. We will be calling to reschedule routine appointments for some patients. If you do not get called and would like your appointment to be rescheduled, we recommend calling us at Nespelem (509) 634-2900 or Omak (509) 422-7416.

If you feel ill and wish to be seen, all patients will be screened prior to entering the facility. COVID-19 testing is available at our facility. Whether someone will be tested will be determined by the provider in coordination with the County and the State Health Department implementing CDC guidelines.

- Medication refills may be provided without having to come into the facility for most patients
- Immunizations are still recommended and will be provided through nurse visits Wednesdays

If you think you are having a medical emergency, you should still call 911. If you think your emergency is related to COVID-19, please tell EMS as soon as they arrive.

Colleen F. Causton
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